

Transcript: VICTORIA

Taylor-5104392640184320-6321215310184448

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, this is for Mr. Goldsmith. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. Um, I'm looking at a enrollment form here- ... that you signed and dated. Hey, this message is for Mr. Goldsmith. This is Victoria here with, uh, Benefits on a Card. We administer medical insurance for MAU. Um, and I'm looking at a enrollment form that you signed and dated on the 25th of February. Looks like on the enrollment form you did select to enroll in State Health EMEC Advance for employee plus family. Um, but you also selected to not participate in the benefits, so we're unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. To replay your mes- ... on dated. Hey, this message is for Mr. Goldsmith. This is Victoria here with, uh, Benefits on a Card. We administer medical insurance for MAU. Um, and I'm looking at a enrollment form that you signed and dated on the 25th of February. Looks like on the enrollment form you did select to enroll in State Health EMEC Advance for employee plus family. Um, but you also selected to not participate in the benefits, so we're unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, this is for Mr. Goldsmith. This is Victoria with Benefits on a Card. We administer medical insurance for MAU. Um, I'm looking at a enrollment form here- ... that you signed and dated. Hey, this message is for Mr. Goldsmith. This is Victoria here with, uh, Benefits on a Card. We administer medical insurance for MAU. Um, and I'm looking at a enrollment form that you signed and dated on the 25th of February. Looks like on the enrollment form you did select to enroll in State Health EMEC Advance for employee plus family. Um, but you also selected to not participate in the benefits, so we're unsure if you're wanting to enroll or not. If you will, please give us a call back. Phone number is 844-886-5373.

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