

Transcript: VICTORIA

Taylor-5090303101550592-6288121296240640

Full Transcript

Thank you for calling Benefits on Card. This is Victoria. How can I help you? Uh, yes. Uh, I have received a text saying that I would be automatically enrolled in the Telix or something like that, and I was just calling to... I wanted to opt out of it. Okay. What's the name of the agency you work for? Serge. And the last four of your social? 1093. I mean, actually, I wanna make sure I'm opted out of everything. I don't, I don't want any benefits. I don't want anything coming out of my check. Okay, I understand. What's your first and last name again? Tony Washington. All right. Do you mind verifying your address and date of birth? June 28, 1980. 115 Road 140, Nettleton, Mississippi 38858. All right. And then, let's see, phone number's 662-400-2385. Yeah. And then email delta-boys1419 at gmail. Yeah. All right. I will go ahead and decline it, and you're good to go from here. All right, thanks. You're welcome. You have a wonderful day. All right. All right. Okay. Bye-bye. All right.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on Card. This is Victoria. How can I help you?

Speaker speaker_1: Uh, yes. Uh, I have received a text saying that I would be automatically enrolled in the Telix or something like that, and I was just calling to... I wanted to opt out of it.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 1093. I mean, actually, I wanna make sure I'm opted out of everything. I don't, I don't want any benefits. I don't want anything coming out of my check.

Speaker speaker_0: Okay, I understand. What's your first and last name again?

Speaker speaker_1: Tony Washington.

Speaker speaker_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker_1: June 28, 1980. 115 Road 140, Nettleton, Mississippi 38858.

Speaker speaker_0: All right. And then, let's see, phone number's 662-400-2385.

Speaker speaker_1: Yeah.

Speaker speaker_0: And then email delta-boys1419 at gmail.

Speaker speaker_1: Yeah.

Speaker speaker_0: All right. I will go ahead and decline it, and you're good to go from here.

Speaker speaker_1: All right, thanks.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: All right. All right.

Speaker speaker_0: Okay. Bye-bye.

Speaker speaker_1: All right.