

Transcript: VICTORIA

Taylor-5077256082472960-5029719048896512

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? I wanna decline whatever y'all trying to give me. Okay. What's the name of the agency you work for? Thermas. Thermas, uh, LLC. I'm not familiar with that. Is that the name of the actual staffing agency? Oh, Temp Staff. I'm sorry. You're fine. And the last four of your Social? 0306. And your first and last name? Phyllis Leggings. Gotcha. Do you mind verifying your address and date of birth? 116 Clairemont Street, June 3rd, 1987. And then phone number is 662-561-2268? Yes, ma'am. And then your email is your first and last name 555@gmail.com? Yes, ma'am. Okay. And you're just wanting to decline all of the medical benefits? Yes. All righty. I will go ahead and decline it and you are good to go from here. All right. Thank you. You're welcome. You have a wonderful day. You too. Thank you. Buh-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: I wanna decline whatever y'all trying to give me.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Thermas. Thermas, uh, LLC.

Speaker speaker_0: I'm not familiar with that. Is that the name of the actual staffing agency?

Speaker speaker_1: Oh, Temp Staff. I'm sorry.

Speaker speaker_0: You're fine. And the last four of your Social?

Speaker speaker_1: 0306.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Phyllis Leggings.

Speaker speaker_0: Gotcha. Do you mind verifying your address and date of birth?

Speaker speaker_1: 116 Clairemont Street, June 3rd, 1987.

Speaker speaker_0: And then phone number is 662-561-2268?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: And then your email is your first and last name 555@gmail.com?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And you're just wanting to decline all of the medical benefits?

Speaker speaker_1: Yes.

Speaker speaker_0: All righty. I will go ahead and decline it and you are good to go from here.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: You're welcome. You have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: Thank you. Buh-bye.