

Transcript: VICTORIA

Taylor-5066926310506496-6678473789095936

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm sorry. Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two, an authorization number. Enter the last four digits of the member's Social Security number. Now enter the member's date of birth as month, day, and year. For example, for March 5th, 2022, enter 03052022. We couldn't find information under the last four digits, 1512, and the date of birth, 10281965. If that's correct, press one. To reenter it, press two. To check benefits for a different member, press one. To speak to a service representative, press zero. Or to go back to the main menu, press star.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling VSP. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first. I'm sorry. Okay. We were able to locate your office. To access information by a member ID, press one. By the last four digits of a Social Security number, press two, an authorization number. Enter the last four digits of the member's Social Security number. Now enter the member's date of birth as month, day, and year. For example, for March 5th, 2022, enter 03052022. We couldn't find information under the last four digits, 1512, and the date of birth, 10281965. If that's correct, press one. To reenter it, press two. To check benefits for a different member, press one. To speak to a service representative, press zero. Or to go back to the main menu, press star.