

Transcript: VICTORIA

Taylor-5053828665491456-5156083246874624

Full Transcript

Your call is being recorded for quality assurance purposes. Hey, this message is for Demetria. Uh, this is Victoria with Benefits on a Card. We administer medical insurance, uh, being offered through BGS, and we did receive a enrollment form, uh, that you signed and dated on the 7th of March. It looks like on the form you did select to enroll into the Virtual Primary Care Benefit for you and your family, uh, but you also selected to decline coverage. So we're unsure if you're wanting to enroll or not. Um, if you are, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, if you are wanting to add dependents onto the enrollment, such as a spouse and children, uh, we will need their names, date of birth, and Social Security numbers as well. Um, so just give us a call back. Phone number is, again, 800-497-4856. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call is being recorded for quality assurance purposes.

Speaker speaker_1: Hey, this message is for Demetria. Uh, this is Victoria with Benefits on a Card. We administer medical insurance, uh, being offered through BGS, and we did receive a enrollment form, uh, that you signed and dated on the 7th of March. It looks like on the form you did select to enroll into the Virtual Primary Care Benefit for you and your family, uh, but you also selected to decline coverage. So we're unsure if you're wanting to enroll or not. Um, if you are, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, if you are wanting to add dependents onto the enrollment, such as a spouse and children, uh, we will need their names, date of birth, and Social Security numbers as well. Um, so just give us a call back. Phone number is, again, 800-497-4856. Thank you and have a wonderful day.