Transcript: VICTORIA Taylor-5052553157066752-5056881276141568

## **Full Transcript**

Your call may be monitored- Hello? ... for quality assurance purposes. No, you have the wrong number. May I ask who's speaking? This is Victoria with Benefits and... I'm just looking to speak with Ms. Parksale about, um, insurance opportunity. Okay, um, uh, you have the wrong number. I just got this number though. Okay, that's fine. Thank you so much. Yes, ma'am.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored-

Speaker speaker\_1: Hello?

Speaker speaker\_0: ... for quality assurance purposes.

Speaker speaker\_1: No, you have the wrong number. May I ask who's speaking?

Speaker speaker\_0: This is Victoria with Benefits and... I'm just looking to speak with Ms.

Parksale about, um, insurance opportunity.

Speaker speaker\_1: Okay, um, uh, you have the wrong number. I just got this number though.

Speaker speaker 0: Okay, that's fine. Thank you so much.

Speaker speaker\_1: Yes, ma'am.