

## Transcript: VICTORIA

**Taylor-5024023037788160-6006833290592256**

### Full Transcript

Thank you for calling Benefits in a Car. This is Victoria. How can I help you? Hey, how you doing, Victoria? Um, I was calling to cancel the insurance that I had. Okay, give me one second. Okay. Um, let's see. What's the name of the agency you work for? Um, Sir Stafford. And the last four of your Social? 3366. Okay. And your first and last name? Zeqwan. My first name is Z-E-Q-W-A-N and my last name is Pair, P-A-I-R. Do you mind verifying your address and date of birth? Yes, ma'am. My address would be 7303 Battle Point, Douglasville, Georgia 30134 and my birthday is January 16, 2000. Phone number is 757-912-1270? Yes, ma'am. And then email is gonna be first and last name @yahoo.com. Yes, ma'am. Okay. And you're wanting to decline coverage, correct? Yes. All righty. I will go ahead and decline it. Do you need help with anything else? No, ma'am. That was all. All righty. You have a wonderful day. You too. Thank you. Thank you. Bye-bye.

### Conversation Format

Speaker speaker\_0: Thank you for calling Benefits in a Car. This is Victoria. How can I help you?

Speaker speaker\_1: Hey, how you doing, Victoria? Um, I was calling to cancel the insurance that I had.

Speaker speaker\_0: Okay, give me one second. Okay. Um, let's see. What's the name of the agency you work for?

Speaker speaker\_1: Um, Sir Stafford.

Speaker speaker\_0: And the last four of your Social?

Speaker speaker\_1: 3366.

Speaker speaker\_0: Okay. And your first and last name?

Speaker speaker\_1: Zeqwan. My first name is Z-E-Q-W-A-N and my last name is Pair, P-A-I-R.

Speaker speaker\_0: Do you mind verifying your address and date of birth?

Speaker speaker\_1: Yes, ma'am. My address would be 7303 Battle Point, Douglasville, Georgia 30134 and my birthday is January 16, 2000.

Speaker speaker\_0: Phone number is 757-912-1270?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: And then email is gonna be first and last name @yahoo.com.

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_0: Okay. And you're wanting to decline coverage, correct?

Speaker speaker\_1: Yes.

Speaker speaker\_0: All righty. I will go ahead and decline it. Do you need help with anything else?

Speaker speaker\_1: No, ma'am. That was all.

Speaker speaker\_0: All righty. You have a wonderful day.

Speaker speaker\_1: You too. Thank you.

Speaker speaker\_0: Thank you. Bye-bye.