

Transcript: VICTORIA

Taylor-5013664933298176-6256588664815616

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on the Card. This is Victoria. How can I help you? Uh, hi. Um, I do believe I was just supposed to sign up or make an account or something. I got a link sent to my phone. Okay. Uh, what's the name of the agency you work for? Um, I work for Express Packaging MIS in Newcomerstown. What's the name of the staffing agency that you're going through? Oh. Um, I, I'm not even sure. They just told me to call in. So you don't work through a staffing or temp agency? No. Okay. It's possible we got the wrong number. This is just for medical insurance, if you work through a staffing or temp agency. Oh, okay. Yes, ma'am. Okay. Thank you. Do you need help with anything else? No, that's it. Okay. You have a wonderful day. You too. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on the Card. This is Victoria. How can I help you?

Speaker speaker_2: Uh, hi. Um, I do believe I was just supposed to sign up or make an account or something. I got a link sent to my phone.

Speaker speaker_1: Okay. Uh, what's the name of the agency you work for?

Speaker speaker_2: Um, I work for Express Packaging MIS in Newcomerstown.

Speaker speaker_1: What's the name of the staffing agency that you're going through?

Speaker speaker_2: Oh. Um, I, I'm not even sure. They just told me to call in.

Speaker speaker_1: So you don't work through a staffing or temp agency?

Speaker speaker_2: No.

Speaker speaker_1: Okay. It's possible we got the wrong number. This is just for medical insurance, if you work through a staffing or temp agency.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: Do you need help with anything else?

Speaker speaker_2: No, that's it.

Speaker speaker_1: Okay. You have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Thank you.