

Transcript: VICTORIA

Taylor-5009759865716736-5285497370099712

Full Transcript

Your call may be monitored or recorded- Hello. ... for quality assurance purposes. Hey, is this Ariana? Okay. Give me one second. Hello? Hey, am I speaking with Ariana? Uh, yes. Hey, this is Victoria with Benefits on a Card. Okay. Uh, just giving you a call back in regards to the, uh, medical insurance through ManCan? Yep. Hey, um, so I was able to get it fr- uh, get it approved to get you enrolled. Um... Perfect. Thank you. Just to verify. Yeah, no worries. Just to verify, you are wanting the VIP Classic, the dental, the term life, vision, the MEC, TeleRx, and the behavioral health for employee only? Yes. And then the life insurance. Yeah. Uh, yeah. That's, so the VIP Classic, dental, term life, vision, the MEC, TeleRx, and the behavioral health. Yep. All right, so it looks like it comes out to a total of \$42.24 a week. Okay. Um, now, I do wanna let you know that, um, all of these plans are under Section 125, which is basically an IRS code that allows you to pay your share of the premium with pre-tax dollars. Okay. Because of that, uh, once you're enrolled, the IRS puts stipulations on when you can change or cancel the plans. So, the only time you will be able to cancel, um, the, the enrollment is during the company's open enrollment period, unless you experience a qualifying life event. Okay. Um, but the actual enrollment itself can take about one to two weeks to be processed through payroll and then- Okay. ... once you see that first deduction being made outta your check, coverage will start the following Monday. Okay. Once the coverage is active, your policy information and ID cards are made and sent to you within seven to ten business days. All right. Um, that's pretty much how the enrollment will work. But who did you want to name as the beneficiary for the term life policy? Um, Bridget Petroff. Is that B-R-I-D-G-E-T? B-R-I-B-E... B-R-I-B-G-E-T, yes. And then Petroff, P-E-T-R-O-F-F. So last name is P as in Peter, E-T-R-O-F-F? No, P as in Peter, E as in elephant, T as in tiger, R as in rugby... R-B... O as in octopus, F as in fish, and then F as in fish. So, P-E-T-R-O-F-F? Yeah. Okay. And what was the first name again? I'm sorry. Bridget. B-R-I-D-G-E-T? Yes, ma'am. Okay. And then the relation? Mother. Mother. Okay. All righty. So you are good to go. Did you have any other questions for me? I did not. Thank you so much for your time. Yes, ma'am. You have a wonderful day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded-

Speaker speaker_1: Hello.

Speaker speaker_0: ... for quality assurance purposes. Hey, is this Ariana?

Speaker speaker_1: Okay. Give me one second. Hello?

Speaker speaker_0: Hey, am I speaking with Ariana?

Speaker speaker_1: Uh, yes.

Speaker speaker_0: Hey, this is Victoria with Benefits on a Card.

Speaker speaker_1: Okay.

Speaker speaker_0: Uh, just giving you a call back in regards to the, uh, medical insurance through ManCan?

Speaker speaker_1: Yep.

Speaker speaker_0: Hey, um, so I was able to get it fr- uh, get it approved to get you enrolled. Um...

Speaker speaker_1: Perfect. Thank you.

Speaker speaker_0: Just to verify. Yeah, no worries. Just to verify, you are wanting the VIP Classic, the dental, the term life, vision, the MEC, TeleRx, and the behavioral health for employee only?

Speaker speaker_1: Yes. And then the life insurance.

Speaker speaker_0: Yeah. Uh, yeah. That's, so the VIP Classic, dental, term life, vision, the MEC, TeleRx, and the behavioral health.

Speaker speaker_1: Yep.

Speaker speaker_0: All right, so it looks like it comes out to a total of \$42.24 a week.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, now, I do wanna let you know that, um, all of these plans are under Section 125, which is basically an IRS code that allows you to pay your share of the premium with pre-tax dollars.

Speaker speaker_1: Okay.

Speaker speaker_0: Because of that, uh, once you're enrolled, the IRS puts stipulations on when you can change or cancel the plans. So, the only time you will be able to cancel, um, the, the enrollment is during the company's open enrollment period, unless you experience a qualifying life event.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, but the actual enrollment itself can take about one to two weeks to be processed through payroll and then-

Speaker speaker_1: Okay.

Speaker speaker_0: ... once you see that first deduction being made outta your check, coverage will start the following Monday.

Speaker speaker_1: Okay.

Speaker speaker_0: Once the coverage is active, your policy information and ID cards are made and sent to you within seven to ten business days.

Speaker speaker_1: All right.

Speaker speaker_0: Um, that's pretty much how the enrollment will work. But who did you want to name as the beneficiary for the term life policy?

Speaker speaker_1: Um, Bridget Petroff.

Speaker speaker_0: Is that B-R-I-D-G-E-T?

Speaker speaker_1: B-R-I-B-E... B-R-I-B-G-E-T, yes. And then Petroff, P-E-T-R-O-F-F.

Speaker speaker_0: So last name is P as in Peter, E-T-R-O-F-F?

Speaker speaker_1: No, P as in Peter, E as in elephant, T as in tiger, R as in rugby... R-B... O as in octopus, F as in fish, and then F as in fish.

Speaker speaker_0: So, P-E-T-R-O-F-F?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. And what was the first name again? I'm sorry.

Speaker speaker_1: Bridget.

Speaker speaker_0: B-R-I-D-G-E-T?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Okay. And then the relation?

Speaker speaker_1: Mother.

Speaker speaker_0: Mother. Okay. All righty. So you are good to go. Did you have any other questions for me?

Speaker speaker_1: I did not. Thank you so much for your time.

Speaker speaker_0: Yes, ma'am. You have a wonderful day.

Speaker speaker_1: You too. Bye-bye.