

## **Transcript: VICTORIA**

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### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Victoria. How can I help you? Uh, I was calling to see what doctor's offices, uh, take the insurance? Okay. Um, so we're just your benefits administrators. We don't actually have access to that information, but you can go onto, uh, the website [multiplan.com](http://multiplan.com). Oh- Or you can call Multiplan and they can help you find a provider. Oh, okay then. Do you need the phone number? Okay, thank you. Yeah, let me take it down. Okay, just let me know- Okay. ... when you're ready. I'm ready. All right, it's 800-457-1403. Okay, thank you. You're welcome. Have a good day. Thank you. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Car. This is Victoria. How can I help you?

Speaker speaker\_2: Uh, I was calling to see what doctor's offices, uh, take the insurance?

Speaker speaker\_1: Okay. Um, so we're just your benefits administrators. We don't actually have access to that information, but you can go onto, uh, the website [multiplan.com](http://multiplan.com).

Speaker speaker\_2: Oh-

Speaker speaker\_1: Or you can call Multiplan and they can help you find a provider.

Speaker speaker\_2: Oh, okay then.

Speaker speaker\_1: Do you need the phone number?

Speaker speaker\_2: Okay, thank you. Yeah, let me take it down.

Speaker speaker\_1: Okay, just let me know-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... when you're ready.

Speaker speaker\_2: I'm ready.

Speaker speaker\_1: All right, it's 800-457-1403.

Speaker speaker\_2: Okay, thank you.

Speaker speaker\_1: You're welcome. Have a good day.

Speaker speaker\_2: Thank you. Bye.