

## **Transcript: VICTORIA**

**Taylor-4989983679889408-5497678442840064**

### **Full Transcript**

Please leave your message for 570-9212-533. Hey, this message is for Ms. Moore. This is Victoria with Benefits on a Card®. We administer medical insurance for Focus Workforce Management. Um, just calling because we did get the request that you're wanting to enroll into benefits with us. Um, it looks like you did select the MEC Enhanced Basic Medical Plan, as well as the VIP Standard Medical Plan. Unfortunately, you cannot have both, so we were just trying to verify which one you would like to enroll into. Um, if you will please give us a call back as soon as possible, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Please leave your message for 570-9212-533.

Speaker speaker\_1: Hey, this message is for Ms. Moore. This is Victoria with Benefits on a Card®. We administer medical insurance for Focus Workforce Management. Um, just calling because we did get the request that you're wanting to enroll into benefits with us. Um, it looks like you did select the MEC Enhanced Basic Medical Plan, as well as the VIP Standard Medical Plan. Unfortunately, you cannot have both, so we were just trying to verify which one you would like to enroll into. Um, if you will please give us a call back as soon as possible, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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