Transcript: VICTORIA
Taylor-4988180838793216-5384945891065856

## **Full Transcript**

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, yes. Uh, somebody... uh, this is, uh, a work company. I mean, somebody had texted me this number. Uh- So here at Benef- Ma'am? Sorry, I was just gonna say, here at Benefits on a Card we administer medical insurance for multiple staffing agencies. Um, do you work through a staffing agency? Oh, yes, and that's probably what it is. This, what, insurance for a staffing agency? Yes, sir. Um, and like I said, we work for a couple different ones. Um, I know some of our clients will automatically enroll members into coverage unless they opt out beforehand. Uh, but like I said, it's just for the medical insurance they offer. Okay. All right. Thank you, ma'am. You're welcome. Do you need help with anything else? No, that'll be it.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Um, yes. Uh, somebody... uh, this is, uh, a work company. I mean, somebody had texted me this number. Uh-

Speaker speaker\_0: So here at Benef-

Speaker speaker\_1: Ma'am?

Speaker speaker\_0: Sorry, I was just gonna say, here at Benefits on a Card we administer medical insurance for multiple staffing agencies. Um, do you work through a staffing agency?

Speaker speaker\_1: Oh, yes, and that's probably what it is. This, what, insurance for a staffing agency?

Speaker speaker\_0: Yes, sir. Um, and like I said, we work for a couple different ones. Um, I know some of our clients will automatically enroll members into coverage unless they opt out beforehand. Uh, but like I said, it's just for the medical insurance they offer.

Speaker speaker\_1: Okay. All right. Thank you, ma'am.

Speaker speaker\_0: You're welcome. Do you need help with anything else?

Speaker speaker 1: No, that'll be it.