## Transcript: VICTORIA Taylor-4975738625671168-4711587433103360

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... Benefits and a Card, this is Victoria. How can I help you? Hi, Victoria. I got a missed call. Okay. Did they leave a, uh, voicemail? No, no voicemail. I don't have a voicemail on this phone. ? Okay. Um, well we... Here at Benefits and Card, we administer medical insurance if you happen to work through, like, a staffing or temp agency. Yeah, I do work with a staffing and a temp agency, but I'm no longer working as of today. Okay. Um, yeah, the benefits are only, uh, good as long as you work through the staffing agency. Yeah, is this, uh, for Partner Personnels or is this for Balance Staffing? Uh, Partners Personnel is one of our clients. Oh, yeah. They haven't called me back yet, so... 'Cause I turned one job down, so they haven't called me back. Okay. Um, well, if you do ever get hired on with them, I know they typically give 30 days from the date of your first check to get enrolled. Yeah. I understand. Thank you. Bye-bye. Yep.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... Benefits and a Card, this is Victoria. How can I help you?

Speaker speaker\_2: Hi, Victoria. I got a missed call.

Speaker speaker\_1: Okay. Did they leave a, uh, voicemail?

Speaker speaker\_2: No, no voicemail. I don't have a voicemail on this phone. ?

Speaker speaker\_1: Okay. Um, well we... Here at Benefits and Card, we administer medical insurance if you happen to work through, like, a staffing or temp agency.

Speaker speaker\_2: Yeah, I do work with a staffing and a temp agency, but I'm no longer working as of today.

Speaker speaker\_1: Okay. Um, yeah, the benefits are only, uh, good as long as you work through the staffing agency.

Speaker speaker\_2: Yeah, is this, uh, for Partner Personnels or is this for Balance Staffing?

Speaker speaker\_1: Uh, Partners Personnel is one of our clients.

Speaker speaker\_2: Oh, yeah. They haven't called me back yet, so... 'Cause I turned one job down, so they haven't called me back.

Speaker speaker\_1: Okay. Um, well, if you do ever get hired on with them, I know they typically give 30 days from the date of your first check to get enrolled.

Speaker speaker\_2: Yeah. I understand. Thank you. Bye-bye.

Speaker speaker\_1: Yep.