

Transcript: VICTORIA

Taylor-4964574720212992-4954409606365184

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Victoria. How can I help you? Yes. I would like to, uh, cancel the Mech Telarex card. Okay. What's the name of the agency you work for? Ferg. And the last four of your Social? 5103. And your first and last name? Richard Lance. Okay. Do you mind verifying your address and date of birth? 14800 Wahoning Road, Seneca, Ohio 43780 10671. Phone number is, uh, 740-891-1684? Yes. Okay. And then email is, uh, lastname66@hotmail? Yes. Okay. And you're wanting to decline, correct? Decline, yes. All righty. Do you need help with anything else? Nope. That's all. All righty. You have a wonderful day. You too. Thank you. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Victoria. How can I help you?

Speaker speaker_2: Yes. I would like to, uh, cancel the Mech Telarex card.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: Ferg.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 5103.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Richard Lance.

Speaker speaker_1: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_2: 14800 Wahoning Road, Seneca, Ohio 43780 10671.

Speaker speaker_1: Phone number is, uh, 740-891-1684?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And then email is, uh, lastname66@hotmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. And you're wanting to decline, correct?

Speaker speaker_2: Decline, yes.

Speaker speaker_1: All righty. Do you need help with anything else?

Speaker speaker_2: Nope. That's all.

Speaker speaker_1: All righty. You have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.