

## Transcript: VICTORIA

**Taylor-4957582333100032-5948954418659328**

### Full Transcript

Thank you for calling Benefits and a Card. This is Victoria. How can I help you? Yeah, was that Sue? I'm sorry. I'm sorry? I'm sorry, I didn't get your first name. Victoria. Oh, Victoria, um, did I just talk to you? I- I'm not sure. Is this Benefits and a Card? Yes, this is Benefits and a Card. Are you also FreeRX? Yes, sir. We do also help with the FreeRX. Okay. I just talked to you to get more information on partnership program. Yes, sir, and I sent over your information to the, uh, national accountant. Oh, so I didn't realize that you're the same company. Yeah. Are you also inquiring about starting a partnership with, uh, Benefits and a Card? I don't- I don't know. I'm confused now. Is- is Benefits and a Card a partner of FreeRX or is it all one and the same company? So they're- they're two separate, um, companies to my understanding. So how are you answering the phone for both companies? Because we- we help with both companies. Okay. So if we were a partner, you'd be doing the same thing? Yes, sir. Okay, got it. Um, so what other, uh... So what I see, the benefits, um... All right, so I'll just go through that slide and see what other, um, tools they may have. Okay, I get it. So they're a partner for FreeX, so that- that goes to prove that you do have partnership programs then. And if we were to become a partner, you'd be answering the phone to our customers calling you. That's how it works, it seems. Okay. All right. Thanks, Victoria. Yep. Have a good day. You're welcome. You have a wonderful day. Great. Bye-bye now.

### Conversation Format

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Victoria. How can I help you?

Speaker speaker\_1: Yeah, was that Sue? I'm sorry.

Speaker speaker\_0: I'm sorry?

Speaker speaker\_1: I'm sorry, I didn't get your first name.

Speaker speaker\_0: Victoria.

Speaker speaker\_1: Oh, Victoria, um, did I just talk to you?

Speaker speaker\_0: I- I'm not sure.

Speaker speaker\_1: Is this Benefits and a Card?

Speaker speaker\_0: Yes, this is Benefits and a Card.

Speaker speaker\_1: Are you also FreeRX?

Speaker speaker\_0: Yes, sir. We do also help with the FreeRX.

Speaker speaker\_1: Okay. I just talked to you to get more information on partnership program.

Speaker speaker\_0: Yes, sir, and I sent over your information to the, uh, national accountant.

Speaker speaker\_1: Oh, so I didn't realize that you're the same company.

Speaker speaker\_0: Yeah. Are you also inquiring about starting a partnership with, uh, Benefits and a Card?

Speaker speaker\_1: I don't- I don't know. I'm confused now. Is- is Benefits and a Card a partner of FreeRX or is it all one and the same company?

Speaker speaker\_0: So they're- they're two separate, um, companies to my understanding.

Speaker speaker\_1: So how are you answering the phone for both companies?

Speaker speaker\_0: Because we- we help with both companies.

Speaker speaker\_1: Okay. So if we were a partner, you'd be doing the same thing?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: Okay, got it. Um, so what other, uh... So what I see, the benefits, um... All right, so I'll just go through that slide and see what other, um, tools they may have. Okay, I get it. So they're a partner for FreeX, so that- that goes to prove that you do have partnership programs then. And if we were to become a partner, you'd be answering the phone to our customers calling you. That's how it works, it seems. Okay. All right. Thanks, Victoria.

Speaker speaker\_0: Yep.

Speaker speaker\_1: Have a good day.

Speaker speaker\_0: You're welcome. You have a wonderful day.

Speaker speaker\_1: Great. Bye-bye now.