

## **Transcript: VICTORIA**

**Taylor-4957206086467584-5018358166372352**

### **Full Transcript**

You're call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for, um, Mrs. Wright. This is Victoria with Benefits and a Card. We administer, uh, medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 11th of March. Um, on the enrollment form, it looks like you selected all of the medical plans being offered, so we're unsure of which one you would like to enroll into. Um, if you will, please give us a call back as soon as possible. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: You're call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, this message is for, um, Mrs. Wright. This is Victoria with Benefits and a Card. We administer, uh, medical insurance for MAU and we did receive a enrollment form that you signed and dated on the 11th of March. Um, on the enrollment form, it looks like you selected all of the medical plans being offered, so we're unsure of which one you would like to enroll into. Um, if you will, please give us a call back as soon as possible. Our phone number is 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.