

## **Transcript: VICTORIA**

**Taylor-4948354681749504-5811071005179904**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 2000, this is Yeah, this is Francis again. Hi, how- Hello? ... can I help you? Yeah, I received a message that within my 30 days I'm going to get some benefit, but, uh, I'm sorry, today, I have some, uh, a brother who have an accident. It's my brother, but he have a court case and, and can I leave early today to go and fix him? Is it going to affect my attendance? Uh, sir, we just administer medical insurance for staffing agencies. We don't handle attendance or anything like that. Oh, it's a medical. Oh, sorry. Yeah. I'm an employer in 10th. That's what I'm calling to find out, so I'm okay. Thank you. You're welcome. Bye-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits 2000, this is

Speaker speaker\_2: Yeah, this is Francis again.

Speaker speaker\_1: Hi, how-

Speaker speaker\_2: Hello?

Speaker speaker\_1: ... can I help you?

Speaker speaker\_2: Yeah, I received a message that within my 30 days I'm going to get some benefit, but, uh, I'm sorry, today, I have some, uh, a brother who have an accident. It's my brother, but he have a court case and, and can I leave early today to go and fix him? Is it going to affect my attendance?

Speaker speaker\_1: Uh, sir, we just administer medical insurance for staffing agencies. We don't handle attendance or anything like that.

Speaker speaker\_2: Oh, it's a medical. Oh, sorry. Yeah. I'm an employer in 10th. That's what I'm calling to find out, so I'm okay. Thank you.

Speaker speaker\_1: You're welcome. Bye-bye.

Speaker speaker\_2: Bye.