

## **Transcript: VICTORIA**

**Taylor-4942125894647808-6387968115916800**

### **Full Transcript**

Your call may be monitored or recorded... Six two three two one. ... for quality assurance purposes. One seven six four is not available. Hey, this message is for Charles. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group, um, and we did receive a enrollment form that you signed and dated on the 28th of March. Um, it looks like on the form you did select to enroll into a few different plans, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. Um, if you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To listen to your message, press two. To erase and rerecord, press three. To continue recording where you left off, press four. To leave the number from which you are calling, press pound. To leave another callback number, enter the 10-digit number, then press pound. To leave no number, press pound twen-... That number was not specified correctly. To leave the number from which you are calling, press pound. To leave another callback number... Phone number 800-497-4856. If the number is correct, press one. To re... To send your message with normal delivery, press one. To send your me... Thank you. Your message has been sent.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded...

Speaker speaker\_1: Six two three two one.

Speaker speaker\_0: ... for quality assurance purposes. One seven six four is not available.

Speaker speaker\_2: Hey, this message is for Charles. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group, um, and we did receive a enrollment form that you signed and dated on the 28th of March. Um, it looks like on the form you did select to enroll into a few different plans, but you also selected to decline coverage. So we're just unsure if you're wanting to enroll or not. Um, if you will, please give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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