Transcript: VICTORIA Taylor-4907565263798272-5409368304697344

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, this message is for Erin. This is Victoria with Benefits on a Card. Uh, w- we administer the medical insurance being offered through HSS and we did receive a enrollment form that you signed and dated on the 18th of March. Um, it looks like on the enrollment form you did select to enroll into coverage, but you also selected to decline coverage. So, we're unsure if you're wanting to enroll or not. Um, if you will, please give us a call back. That number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, this message is for Erin. This is Victoria with Benefits on a Card. Uh, w- we administer the medical insurance being offered through HSS and we did receive a enrollment form that you signed and dated on the 18th of March. Um, it looks like on the enrollment form you did select to enroll into coverage, but you also selected to decline coverage. So, we're unsure if you're wanting to enroll or not. Um, if you will, please give us a call back. That number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a great day.