

Transcript: VICTORIA

Taylor-4907499504451584-6693048808554496

Full Transcript

Your call may be recorded for quality assurance purposes. Yes, you've reached Tina Robinson. Thank you for giving me a call. Leave your brief message and name and number, I'll give you a callback as soon as possible. Have a great day. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hey, this message is for Mrs. Robinson. This is Victoria with Benefits Centercard. Um, we administer medical insurance, uh, for Workforce Strategies. Um, so I'm just calling because I wanted to confirm that we did receive the pay stub that you sent in to us with those deductions being made, and we are looking further into that. Um, however, I do just want to confirm, uh, your employer, um, because we, we work for multiple staffing agencies across the state. We work for your current employer, Workforce Strategies, um, but we also do work for WorkSmart, which is a different staffing agency. Um, and I see we have a file for you under WorkSmart, and it looks back, it looks like back on the 21st of March, uh, you did call in to opt out of benefits. So, um, just wanted to clarify, um, if you were wanting to keep coverage, and we wanted to verify your current employer, of course. Um, so if you'll just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. If you're satisfied with the message, press one. To leave the number from which you are calling, press pound. To leave... Phone number, 8-0-0... To send your message with normal delivery, press one. To send your message with urgent delivery, press two. Thank you. Your message has been sent.

Conversation Format

Speaker speaker_0: Your call may be recorded for quality assurance purposes.

Speaker speaker_1: Yes, you've reached Tina Robinson. Thank you for giving me a call. Leave your brief message and name and number, I'll give you a callback as soon as possible. Have a great day.

Speaker speaker_0: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Hey, this message is for Mrs. Robinson. This is Victoria with Benefits Centercard. Um, we administer medical insurance, uh, for Workforce Strategies. Um, so I'm just calling because I wanted to confirm that we did receive the pay stub that you sent in to us

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