

Transcript: VICTORIA

Taylor-4873921927364608-4749252180099072

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey. This message is for Mrs. Ellison. This is Victoria with Benefits and Accard. We administer medical insurance for MAU. We did receive a enrollment form that you signed and dated on the 14th of January. It looks like on the enrollment form, you did select the Stay Healthy MEC for employee plus child and the... then the, uh, dental for employee only. Um, the only thing is, we are missing your children's information such as their names, date of births and Social Security numbers. Um, so if you will just give us a call back as soon as possible with that information, our phone number is 800... Oh, I'm sorry, 844-886-5373. Again, it's 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey. This message is for Mrs. Ellison. This is Victoria with Benefits and Accard. We administer medical insurance for MAU. We did receive a enrollment form that you signed and dated on the 14th of January. It looks like on the enrollment form, you did select the Stay Healthy MEC for employee plus child and the... then the, uh, dental for employee only. Um, the only thing is, we are missing your children's information such as their names, date of births and Social Security numbers. Um, so if you will just give us a call back as soon as possible with that information, our phone number is 800... Oh, I'm sorry, 844-886-5373. Again, it's 844-886-5373. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.