

Transcript: VICTORIA

Taylor-4857791396659200-5974895009153024

Full Transcript

Your call may be monitored ... the subscriber you are trying to reach is not available. Please leave your message after the tone. Hey, this message is for Joshua. This is Victoria with Benefits on a Card. Um, calling in on behalf of Surge Staffing in regards to the medical insurance. Just giving you a call back to let you know I was able to go ahead and get your spouse listed as a dependent, um, so you are good to go as far as that. Uh, now the enrollment is still pending. That will typically take about, uh, one to two weeks for any pending enrollments to be processed through payroll. Once you see the first payroll deduction being made out of your check for the coverage, the coverage will start the following Monday. Um, and then once the coverage is active, it typically takes about seven to ten business days to get your ID cards. If you have any questions or concerns, feel free to give us a call back. Our phone number is 800-497-4856. Thank you and have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored ... the subscriber you are trying to reach is not available.

Speaker speaker_1: Please leave your message after the tone.

Speaker speaker_2: Hey, this message is for Joshua. This is Victoria with Benefits on a Card. Um, calling in on behalf of Surge Staffing in regards to the medical insurance. Just giving you a call back to let you know I was able to go ahead and get your spouse listed as a dependent, um, so you are good to go as far as that. Uh, now the enrollment is still pending. That will typically take about, uh, one to two weeks for any pending enrollments to be processed through payroll. Once you see the first payroll deduction being made out of your check for the coverage, the coverage will start the following Monday. Um, and then once the coverage is active, it typically takes about seven to ten business days to get your ID cards. If you have any questions or concerns, feel free to give us a call back. Our phone number is 800-497-4856. Thank you and have a wonderful day.

Speaker speaker_0: Thank you.