

Transcript: VICTORIA

Taylor-4854975839649792-4670746975584256

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Um, yes. Um, um, I want... One second, ma'am. Wh- wh- what was this, what was this, um, um, um, business? Benefits on a Card. Oh, yeah. I'm, I'm calling for, um, um, Personal... Um, the, the agency, they sent me, they've been sending me, um, messages for this to enroll for benefits or something like that. Okay. What was the name of the agency? Select Personnel. Select Personnel? Let me make sure. Hold on. It is, um... Personnel Select or Select Personnel. One of the, one or the other. I don't remember. Would it be Partners Personnel? That's the agency. Yeah, that too. I'm sorry. Okay. So are you wanting to enroll into the benefits? Um, what is it about? I- I don't know nothing about it. This is for medical insurance. Oh, no, I'm all right. Okay. You have a good day. I have, I have Medi-Cal. Yeah, you too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Um, yes. Um, um, I want... One second, ma'am. Wh- wh- what was this, what was this, um, um, um, business?

Speaker speaker_1: Benefits on a Card.

Speaker speaker_2: Oh, yeah. I'm, I'm calling for, um, um, Personal... Um, the, the agency, they sent me, they've been sending me, um, messages for this to enroll for benefits or something like that.

Speaker speaker_1: Okay. What was the name of the agency?

Speaker speaker_2: Select Personnel.

Speaker speaker_1: Select Personnel?

Speaker speaker_2: Let me make sure. Hold on. It is, um... Personnel Select or Select Personnel. One of the, one or the other. I don't remember.

Speaker speaker_1: Would it be Partners Personnel?

Speaker speaker_2: That's the agency. Yeah, that too. I'm sorry.

Speaker speaker_1: Okay. So are you wanting to enroll into the benefits?

Speaker speaker_2: Um, what is it about? I- I don't know nothing about it.

Speaker speaker_1: This is for medical insurance.

Speaker speaker_2: Oh, no, I'm all right.

Speaker speaker_1: Okay. You have a good day.

Speaker speaker_2: I have, I have Medi-Cal. Yeah, you too. Bye.