

Transcript: VICTORIA

Taylor-4759652337664000-5471635894648832

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. Um, I was calling to opt out. Okay. What's the name of the agency you work for? WorkSmart. And the last four of your Social? 7518. All right. And your first and last name? William Brack. Gotcha. Do you mind verifying your address and date of birth? 86 Greenwood Circle Apartment 7, Decorah, Georgia 30577. January 20th, 1986. And the phone number is 437-4464? Yes, ma'am. All right. Email is silenceofbreath@gmail.com. Yes, ma'am. Okay. And you're just wanting to opt out? Yes, ma'am. All righty. I'll go ahead and decline all benefits and you're good to go from here. All right. Thank you. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hi. Um, I was calling to opt out.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: WorkSmart.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 7518.

Speaker speaker_1: All right. And your first and last name?

Speaker speaker_2: William Brack.

Speaker speaker_1: Gotcha. Do you mind verifying your address and date of birth?

Speaker speaker_2: 86 Greenwood Circle Apartment 7, Decorah, Georgia 30577. January 20th, 1986.

Speaker speaker_1: And the phone number is 437-4464?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All right. Email is silenceofbreath@gmail.com.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. And you're just wanting to opt out?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: All righty. I'll go ahead and decline all benefits and you're good to go from here.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye.