

Transcript: VICTORIA

Taylor-4696503173300224-4814206416502784

Full Transcript

Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Oh, yes, hi. Um, I'm calling back because I added my daughter to my vision plan. And I didn't have her Social Security number but I have it now, they told me I could call back. Okay. What's the name of the agency you work for? Uh, Partners Personal. And the last four of your Social? 4217. And your first and last name? It is Liliana Coria. Okay. Do you mind verifying your address and date of birth? Yeah. It's um, 243 Wicker Way, Perris, California 92571. And my birthday is October 8th, 1976. And then phone number is gonna be 951-867-8990? Yeah, 867-8990. Okay. Um, email is gonna be first and last name at gmail.com? Correct. Okay. Let's see. And this is for Desiree Lopez? Yes, correct. What's her Social? It is, uh, let me put my glasses back on. Um, 613-536-8809. All righty. And then just to make sure, date of birth is September 12, 2005? Correct. Okay. All righty. And was that all you needed help with? Um, yes. That, that was it. Uh-huh. All right. Well, you're good to go from here. Okay. Well, thank you so much. You're welcome. Have a good day. All righty. You too. Okay. Thank you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_1: Oh, yes, hi. Um, I'm calling back because I added my daughter to my vision plan. And I didn't have her Social Security number but I have it now, they told me I could call back.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, Partners Personal.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 4217.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: It is Liliana Coria.

Speaker speaker_0: Okay. Do you mind verifying your address and date of birth?

Speaker speaker_1: Yeah. It's um, 243 Wicker Way, Perris, California 92571. And my birthday is October 8th, 1976.

Speaker speaker_0: And then phone number is gonna be 951-867-8990?

Speaker speaker_1: Yeah, 867-8990.

Speaker speaker_0: Okay. Um, email is gonna be first and last name at gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Let's see. And this is for Desiree Lopez?

Speaker speaker_1: Yes, correct.

Speaker speaker_0: What's her Social?

Speaker speaker_1: It is, uh, let me put my glasses back on. Um, 613-536-8809.

Speaker speaker_0: All righty. And then just to make sure, date of birth is September 12, 2005?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. All righty. And was that all you needed help with?

Speaker speaker_1: Um, yes. That, that was it. Uh-huh.

Speaker speaker_0: All right. Well, you're good to go from here.

Speaker speaker_1: Okay. Well, thank you so much.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: All righty. You too.

Speaker speaker_0: Okay. Thank you.

Speaker speaker_1: Thank you. Bye-bye.