

Transcript: VICTORIA

Taylor-4677340471803904-6660645035491328

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hello, Victoria. This is Eliza. I was just wondering what this is about. I received it in my email. This is for medical insurance, if you work through like a staffing or temp agency. Oh, okay. Okay. So I just received it today. Okay. What's the name of the agency you work for? Uh, Focus. Okay. Yeah, so um, they typically give you 30 days from the date of your first check to get enrolled into benefits, if you're a new hire. Mm-hmm. Mm-hmm. Um- Oh. ... so they're probably just letting you know about the benefits. All right, thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hello, Victoria. This is Eliza. I was just wondering what this is about. I received it in my email.

Speaker speaker_1: This is for medical insurance, if you work through like a staffing or temp agency.

Speaker speaker_2: Oh, okay. Okay. So I just received it today.

Speaker speaker_1: Okay. What's the name of the agency you work for?

Speaker speaker_2: Uh, Focus.

Speaker speaker_1: Okay. Yeah, so um, they typically give you 30 days from the date of your first check to get enrolled into benefits, if you're a new hire.

Speaker speaker_2: Mm-hmm. Mm-hmm.

Speaker speaker_1: Um-

Speaker speaker_2: Oh.

Speaker speaker_1: ... so they're probably just letting you know about the benefits.

Speaker speaker_2: All right, thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too.