

## **Transcript: VICTORIA**

**Taylor-4620496595894272-5286044392538112**

### **Full Transcript**

"Your call may be monitored or recorded for quality assurance purposes." Hello? Hey, is this Raymond? No. ... Okay, I must have... You got who? I'm sorry, I must have the wrong number. Who is it, Victoria? This is Victoria with Benefits on a Card. I'm looking to speak with a Raymond Solomon. Oh, well he's not here right now. Okay. Um, this is just for the medical insurance through, uh, the staffing agency, the Mega4 Staffing group. Mm-hmm. If you could just have him call us back that would be great. Okay. Well, he's actually at work so, um, he's on Mega4 so he should be off around 3:00, so I'll give him a call. He can... All righty, thank you so much. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: "Your call may be monitored or recorded for quality assurance purposes."

Speaker speaker\_1: Hello?

Speaker speaker\_2: Hey, is this Raymond?

Speaker speaker\_1: No. ...

Speaker speaker\_3: Okay, I must have...

Speaker speaker\_4: You got who?

Speaker speaker\_3: I'm sorry, I must have the wrong number.

Speaker speaker\_4: Who is it, Victoria?

Speaker speaker\_3: This is Victoria with Benefits on a Card. I'm looking to speak with a Raymond Solomon.

Speaker speaker\_4: Oh, well he's not here right now.

Speaker speaker\_3: Okay. Um, this is just for the medical insurance through, uh, the staffing agency, the Mega4 Staffing group.

Speaker speaker\_4: Mm-hmm.

Speaker speaker\_3: If you could just have him call us back that would be great.

Speaker speaker\_4: Okay. Well, he's actually at work so, um, he's on Mega4 so he should be off around 3:00, so I'll give him a call. He can...

Speaker speaker\_3: All righty, thank you so much.

Speaker speaker\_4: You're welcome.

Speaker speaker\_3: Bye-bye.