

Transcript: VICTORIA

Taylor-4573511418167296-6122789907251200

Full Transcript

Thank you for calling Benefits on a Card, this is Victoria. How can I help you? Yes, I just got a text just saying I was auto and wanted your guys' insurance number. I have my own insurance through my wife's company. I don't need, uh, our insurance. Okay. Have you already declined coverage with us? Uh, no, I have not. Okay. What's the name of the agency you work for? Uh, I work through Surge. My name is Justin Ferguson. And the last four of your Social? 6462. All right. Do you mind verifying your address and date of birth? 7-1 of 84 Florida Three Third Avenue, Sidney, Ohio. And your date of birth? 7-1 of '84. Okay. Phone number 937-573-6517. Mm-hmm. And then email is bcub619@gmail.com. Yes, ma'am. All righty. I will go ahead and decline coverage and you're good to go from here. All right. Thank you. Thank you. Bye-bye. Yep. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Victoria. How can I help you?

Speaker speaker_1: Yes, I just got a text just saying I was auto and wanted your guys' insurance number. I have my own insurance through my wife's company. I don't need, uh, our insurance.

Speaker speaker_0: Okay. Have you already declined coverage with us?

Speaker speaker_1: Uh, no, I have not.

Speaker speaker_0: Okay. What's the name of the agency you work for?

Speaker speaker_1: Uh, I work through Surge. My name is Justin Ferguson.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 6462.

Speaker speaker_0: All right. Do you mind verifying your address and date of birth?

Speaker speaker_1: 7-1 of 84 Florida Three Third Avenue, Sidney, Ohio.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 7-1 of '84.

Speaker speaker_0: Okay. Phone number 937-573-6517.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: And then email is bcub619@gmail.com.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. I will go ahead and decline coverage and you're good to go from here.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Yep. Bye.