

## **Transcript: VICTORIA**

**Taylor-4519052109987840-5323078590316544**

### **Full Transcript**

"Your call has been forwarded to voicemail." Your call may be monitored or recorded for quality assurance purposes. "The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up." Hey, this message is for Charlotte. This is Victoria with Benefits on the Card. Uh, just giving you a call in regards to a, uh, medical insurance that you submitted through your employer, Hamilton Riker Group. Um, it looks like on the form you are requesting a few different plans for employee plus spouse and then the group accident for employee only, um, but you also selected to not participate in benefits, so we're just unsure if you're wanting to enroll or not. If you will please just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, as of right now, we are just going, going to, uh, decline coverage but if you are wanting to enroll please give us a call back as soon as possible. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: "Your call has been forwarded to voicemail."

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: "The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up."

Speaker speaker\_2: Hey, this message is for Charlotte. This is Victoria with Benefits on the Card. Uh, just giving you a call in regards to a, uh, medical insurance that you submitted through your employer, Hamilton Riker Group. Um, it looks like on the form you are requesting a few different plans for employee plus spouse and then the group accident for employee only, um, but you also selected to not participate in benefits, so we're just unsure if you're wanting to enroll or not. If you will please just give us a call back, our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Um, as of right now, we are just going, going to, uh, decline coverage but if you are wanting to enroll please give us a call back as soon as possible. Thank you and have a wonderful day.