

Transcript: VICTORIA

Taylor-4513556907343872-6470279314456576

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 951-410-3437. Hey, this message is for Mr. Miller. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group. And we did receive a enrollment form that you recently, uh, signed and dated on the 26th of March. It looks am-- like on the form, you did select a couple different medical plans to enroll into, so we're trying to verify what specific medical plan you want. You selected the MEC TeleRX, the VIP Standard, and the Stay Healthy MEC Enhanced. Unfortunately, you cannot have both MEC plans. So as of right now, we are just gonna enroll you into this, uh, the Stay Healthy MEC TeleRX, the VIP Standard, and the dental that you selected for employee only. Now, if this is not exactly what you're wanting to enroll into, please give us a call back as soon as possible so that we can make the adjustments needed. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, press pound or hang up. Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 951-410-3437.

Speaker speaker_1: Hey, this message is for Mr. Miller. This is Victoria with Benefits and a Card. We administer medical insurance for Hamilton Riker Group. And we did receive a enrollment form that you recently, uh, signed and dated on the 26th of March. It looks am-- like on the form, you did select a couple different medical plans to enroll into, so we're trying to verify what specific medical plan you want. You selected the MEC TeleRX, the VIP Standard, and the Stay Healthy MEC Enhanced. Unfortunately, you cannot have both MEC plans. So as of right now, we are just gonna enroll you into this, uh, the Stay Healthy MEC TeleRX, the VIP Standard, and the dental that you selected for employee only. Now, if this is not exactly what you're wanting to enroll into, please give us a call back as soon as possible so that we can make the adjustments needed. Our phone number is 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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