

Transcript: VICTORIA

Taylor-4508992764952576-4908070254460928

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 803-9998 713. Hey, this message is for Mr. Wilson. This is Victoria with Benefits and the Card. Uh, we administer medical insurance for BGS, and we did receive a enrollment form, uh, that you recently signed and dated on the 26th of February. It looks like on the enrollment form you did select to enroll into the virtual primary care benefit for employee only, but you did also select to decline coverage. So we're just unsure if you're wanting to enroll or not. Um, if you are wanting to enroll, just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and rerecord your message, press three. For delivery options, press four. To send a fax, press six. To cancel this message, press star. To send this message now, pr- Your message has been sent. Thank you for calling. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 803-9998 713.

Speaker speaker_1: Hey, this message is for Mr. Wilson. This is Victoria with Benefits and the Card. Uh, we administer medical insurance for BGS, and we did receive a enrollment form, uh, that you recently signed and dated on the 26th of February. It looks like on the enrollment form you did select to enroll into the virtual primary care benefit for employee only, but you did also select to decline coverage. So we're just unsure if you're wanting to enroll or not. Um, if you are wanting to enroll, just give us a call back. Our phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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