

Transcript: VICTORIA

Taylor-4507925142355968-5730548920664064

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Victoria. How can I help you? Hi. I was calling to see about enrolling. Okay. And what's the name of the agency you work for? Mancan. And the last four of your Social? 3240. And, uh, your first and last name? Laura, L-A-U-R-A. Moyer, M-O-Y-E-R. Have you received your first, uh, paycheck from them yet? Yes. Okay. So you said it's Mancan, uh, the last four being 3240? Yes. Hmm. I don't have a file for you in the system. Are you a- Okay. Go ahead. I was just gonna say, are you a direct hire with them or are you a temp? Direct. Okay. Yeah, we just do the insurance for the temporary employees. Okay. All right. Thank you. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Victoria. How can I help you?

Speaker speaker_2: Hi. I was calling to see about enrolling.

Speaker speaker_1: Okay. And what's the name of the agency you work for?

Speaker speaker_2: Mancan.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 3240.

Speaker speaker_1: And, uh, your first and last name?

Speaker speaker_2: Laura, L-A-U-R-A. Moyer, M-O-Y-E-R.

Speaker speaker_1: Have you received your first, uh, paycheck from them yet?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So you said it's Mancan, uh, the last four being 3240?

Speaker speaker_2: Yes.

Speaker speaker_1: Hmm. I don't have a file for you in the system. Are you a-

Speaker speaker_2: Okay. Go ahead.

Speaker speaker_1: I was just gonna say, are you a direct hire with them or are you a temp?

Speaker speaker_2: Direct.

Speaker speaker_1: Okay. Yeah, we just do the insurance for the temporary employees.

Speaker speaker_2: Okay. All right. Thank you.

Speaker speaker_1: Thank you. Bye-bye.

Speaker speaker_2: Bye-bye.