## Transcript: VICTORIA Taylor-4505861532205056-6288018414551040

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes- Please leave your message for 614-5983-707. Hey, this message is for, uh, Dorcas. This is Victoria with Benefits and Accard, uh, calling in on behalf of ATC Healthcare in regards to the medical insurance. Um, just giving you a callback to let you know that we were able to get your last name updated in all of our systems. Um, I did also send you copies of all of your ID cards to your email address. So if there's anything else that you might need assistance with, um, please give us a callback. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For del- Hey, this message is for, uh, Dorcas. This is Victoria with Benefits and Accard, uh, calling in on behalf of ATC Healthcare in regards to the medical insurance. Um, just giving you a callback to let you know that we were able to get your last name updated in all of our systems. Um, I did also send you copies of all of your ID cards to your email address. So if there's anything else that you might need assistance with, um, please give us a callback. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day. To replay your message, press one. To continue recording, press two. To delete and re-record your message, press three. For del-Hey, this message is for, uh, Dorcas. Your message has been sent. Thank you for calling. Goodbye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes-

Speaker speaker\_1: Please leave your message for 614-5983-707.

Speaker speaker\_2: Hey, this message is for, uh, Dorcas. This is Victoria with Benefits and Accard, uh, calling in on behalf of ATC Healthcare in regards to the medical insurance. Um, just giving you a callback to let you know that we were able to get your last name updated in all of our systems. Um, I did also send you copies of all of your ID cards to your email address. So if there's anything else that you might need assistance with, um, please give us a callback. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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Speaker speaker\_2: Hey, this message is for, uh, Dorcas. This is Victoria with Benefits and Accard, uh, calling in on behalf of ATC Healthcare in regards to the medical insurance. Um, just giving you a callback to let you know that we were able to get your last name updated in all of our systems. Um, I did also send you copies of all of your ID cards to your email address. So if there's anything else that you might need assistance with, um, please give us a callback. Phone number is 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern Time. Thank you and have a wonderful day.

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Speaker speaker\_2: Hey, this message is for, uh, Dorcas.

Speaker speaker\_1: Your message has been sent. Thank you for calling. Goodbye.