

Transcript: Sara

Marulanda-6747430319210496-6098265608208384

Full Transcript

Thank you for calling Benefits in a Card. My name is Sara. May I have your name, please? Yeah, Jose Garcia. Hello, Mr. Garcia. How may I help you? Um, what is the Benefits in a Card? From who? We are... We are the healthcare administrators for different staffing companies. You're an insur- Yeah. You're an insurance place? No. We are the administrators for the insurance for employees and people who is employee with a term- W- ... with a staffing company, temporary agencies. Yes. Yes. Okay. Um, Benefits in a card. What is the, um... where I can take time off and get paid for it, what is that called? Uh, short-term disability? Mm-hmm. That's like- No. No, no. ... for medical reasons. Um... No. This is just for medical reasons that you handle? Yeah. Um- Um, are you talking about like family leave? No. My employer is WSI. And when you take time off- Oh. ... you, you can, um, work so many hours and you can get paid for a day or so. Is that vacations? Yes. Okay. Vacations are directly with the temporary agency, not with us. Okay. We are only for the healthcare. Yes. Okay. Um... Okay. Let's see. All right then. Thank you. You're more than welcome. Um- Mm-hmm. ... have a wonderful weekend. Thank you for calling us. Yes. Uh-huh. Thank you. Bye. All righty, bye.

Conversation Format

Speaker None: Thank you for calling Benefits in a Card. My name is Sara. May I have your name, please? Yeah, Jose Garcia. Hello, Mr. Garcia. How may I help you? Um, what is the Benefits in a Card? From who? We are... We are the healthcare administrators for different staffing companies. You're an insur- Yeah. You're an insurance place? No. We are the administrators for the insurance for employees and people who is employee with a term- W- ... with a staffing company, temporary agencies. Yes. Yes. Okay. Um, Benefits in a card. What is the, um... where I can take time off and get paid for it, what is that called? Uh, short-term disability? Mm-hmm. That's like- No. No, no. ... for medical reasons. Um... No. This is just for medical reasons that you handle? Yeah. Um- Um, are you talking about like family leave? No. My employer is WSI. And when you take time off- Oh. ... you, you can, um, work so many hours and you can get paid for a day or so. Is that vacations? Yes. Okay. Vacations are directly with the temporary agency, not with us. Okay. We are only for the healthcare. Yes. Okay. Um... Okay. Let's see. All right then. Thank you. You're more than welcome. Um- Mm-hmm. ... have a wonderful weekend. Thank you for calling us. Yes. Uh-huh. Thank you. Bye. All righty, bye.