

## **Transcript: Sara**

**Marulanda-6737461095612416-4895076220846080**

### **Full Transcript**

... number- Your call may be monitored or recorded for quality assurance purposes. ... 6-787-6173-444 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. This message is for . Um, this is Benefits Center Card calling on behalf of TRCO Staffing and we're processing the enrollment forms for healthcare coverage. As you request coverage for a... yourself and a child, uh, we have the wrong child date of birth. So at this moment, we're going to change the coverage for employee only. Please give us a call back at 800-497-4856 if you want to, uh, correct the name, um, I mean, the date of birth for a child and, um, add him again to the insurance. And remember, you have 30 days from your first paycheck, uh, in order to add or make changes on your account. After 30 days, you're not going to be eligible to, to do it. Once again, Benefits Center Card, 800-497-4856. Thank you. Have a great day.

### **Conversation Format**

Speaker None: ... number- Your call may be monitored or recorded for quality assurance purposes. ... 6-787-6173-444 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. This message is for . Um, this is Benefits Center Card calling on behalf of TRCO Staffing and we're processing the enrollment forms for healthcare coverage. As you request coverage for a... yourself and a child, uh, we have the wrong child date of birth. So at this moment, we're going to change the coverage for employee only. Please give us a call back at 800-497-4856 if you want to, uh, correct the name, um, I mean, the date of birth for a child and, um, add him again to the insurance. And remember, you have 30 days from your first paycheck, uh, in order to add or make changes on your account. After 30 days, you're not going to be eligible to, to do it. Once again, Benefits Center Card, 800-497-4856. Thank you. Have a great day.