

**Transcript: Sara**

**Marulanda-6732360355364864-5019306139795456**

## **Full Transcript**

... forwarded to an- Your call may be monitored or recorded for quality assurance purposes. ... automatic voice message system. 415-307-1574 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Message for Dia Meyer. Ms. Meyer, this is Benefits Center calling on behalf of BGS Staffing. Um, we're processing the enrollment forms for healthcare coverage. You request coverage for employee plus family for virtual primer-- primary care, but we only have your, um, your child information. We don't have the spouse information, so we're going to change that coverage for employee and plus child only, and remember you have 30 days from your first paycheck in order to add your dependent, another dependent, in this case, your spouse. After 30 days, you're gonna, you're not gonna be eligible to do it. Our phone number is 800-497-4856. Thank you. Have a great day. Bye.

## **Conversation Format**

Speaker None: ... forwarded to an- Your call may be monitored or recorded for quality assurance purposes. ... automatic voice message system. 415-307-1574 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Message for Dia Meyer. Ms. Meyer, this is Benefits Center calling on behalf of BGS Staffing. Um, we're processing the enrollment forms for healthcare coverage. You request coverage for employee plus family for virtual primer-- primary care, but we only have your, um, your child information. We don't have the spouse information, so we're going to change that coverage for employee and plus child only, and remember you have 30 days from your first paycheck in order to add your dependent, another dependent, in this case, your spouse. After 30 days, you're gonna, you're not gonna be eligible to do it. Our phone number is 800-497-4856. Thank you. Have a great day. Bye.