

Transcript: Sara

Marulanda-6704580320509952-4708335657893888

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Alfredo Narao. Hello, Mr. Narao. How may I help you? I'm trying to enroll, enroll into the Big Cart or, uh, what is it? Uh, for personal personnel? Okay. So you're calling to- Because I want that- ... enroll healthcare coverage through Partners Personal? Yes. Okay, sir. Your name is- So what's the ... The paycheck's along with benefits though. Okay. Um, no, no, but this is not for a paycheck. This is for healthcare coverage, like insurance. Oh, okay. And it's, um, uh, mandatory for personal personnel? No, no, it's not mandatory. Oh, okay. It's optional. If you want it, you can enroll. That's why I asked if it's a paycheck. If you don't want it... Sir? I thought it was a paycheck. No, it's not a paycheck. I don't want to pay it. Okay, perfect. All right. Okay. Thank you. Anything else that I can help you with? No, that's it. Thank you. All righty, sir. You're more than welcome. Have a great day. You too. You too.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Alfredo Narao. Hello, Mr. Narao. How may I help you? I'm trying to enroll, enroll into the Big Cart or, uh, what is it? Uh, for personal personnel? Okay. So you're calling to- Because I want that- ... enroll healthcare coverage through Partners Personal? Yes. Okay, sir. Your name is- So what's the ... The paycheck's along with benefits though. Okay. Um, no, no, but this is not for a paycheck. This is for healthcare coverage, like insurance. Oh, okay. And it's, um, uh, mandatory for personal personnel? No, no, it's not mandatory. Oh, okay. It's optional. If you want it, you can enroll. That's why I asked if it's a paycheck. If you don't want it... Sir? I thought it was a paycheck. No, it's not a paycheck. I don't want to pay it. Okay, perfect. All right. Okay. Thank you. Anything else that I can help you with? No, that's it. Thank you. All righty, sir. You're more than welcome. Have a great day. You too. You too.