

Transcript: Sara

Marulanda-6677983715835904-4538136922341376

Full Transcript

Thank you for calling Benefits Card. Um, my name is Sarah. May I have your name please? Hello. My name is, uh, Woodmark Ledger. Hello, sir. How may I help you? Um, so basically, um, I think, uh, I have a... I took an insurance, I think it was, uh, the- the week, the week before, and they told me if I wanna put a appointment, I have to call this number. Okay. Let- let- let me check that for you. May I have please the name of the agency and the last four of your Social? The agency is, uh, Surge Staffing. Okay. And the last four of my Social is 2238. Thank you. Mr. Woodmark Ledger, uh, just for security purposes, sir, can you please verify your address and date of merse- date of birth, I'm sorry. Um, address is 509 East Madison Avenue. Date of birth, September 14th, 2002. Uh, your email, ledgerwoodmark16@gmail.com? Yes. Correct. And phone number, 914-398-9608? Yes. Correct. Thank you very much. Okay, let me see. Okay, you're enrolled on dental and vision coverage, but your coverage is not active yet. We are still waiting for your company to start making deductions. Once you see the first deduction on your paycheck the following Monday, that's when your coverage became active. That same day, they're gonna start processing ID cards and policy numbers and you will receive the ID cards by the end of that same week. Okay. No problem. Yes. We're just waiting for, uh, the company to- to make the payment. All right. No problem. Thank you. Alrighty, sir. You're more than welcome. Other than that, is there anything else that I can help you with? Hm? No, that's all. Alrighty, sir. So thank you for calling Benefits in a Card. Have a wonderful day. Thank you. You too. Thank you. Bye-bye. Bye-bye.

Conversation Format

Speaker None: Thank you for calling Benefits Card. Um, my name is Sarah. May I have your name please? Hello. My name is, uh, Woodmark Ledger. Hello, sir. How may I help you? Um, so basically, um, I think, uh, I have a... I took an insurance, I think it was, uh, the- the week, the week before, and they told me if I wanna put a appointment, I have to call this number. Okay. Let- let- let me check that for you. May I have please the name of the agency and the last four of your Social? The agency is, uh, Surge Staffing. Okay. And the last four of my Social is 2238. Thank you. Mr. Woodmark Ledger, uh, just for security purposes, sir, can you please verify your address and date of merse- date of birth, I'm sorry. Um, address is 509 East Madison Avenue. Date of birth, September 14th, 2002. Uh, your email, ledgerwoodmark16@gmail.com? Yes. Correct. And phone number, 914-398-9608? Yes. Correct. Thank you very much. Okay, let me see. Okay, you're enrolled on dental and vision coverage, but your coverage is not active yet. We are still waiting for your company to start

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