

Transcript: Sara

Marulanda-6658137295077376-5833291040473088

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Aaron Hicks? Who one is this? Hi, this is a Benefits Center card. We're calling on behalf of BGS Staffing. This is him. Okay, Mr. Hicks, um, okay, we're processing the enrollment forms for healthcare coverage. On your enrollment form, you request some coverage, but at the same time, uh, you choose not to participate. So, the question at this moment is, do you still want the healthcare coverage through BGS Staffing or not? Oh, no, I'm sorry. No. Okay. N- now, I just need to, to confirm in order to- Sure. ... um, keep going with my job. Okay. Yeah, don't worries. Okay. Do you have any questions for me? No. Um, did... I don't know, did you guys hear anything back from any other job? Okay. Um, that must be something directed to, um, BGS Staffing HR department. We are just administrators for healthcare coverage. I'm sorry about that. Oh, no, that's it. You're fine. No worries. Oh, all right, sir. So, thank you for as well, uh, called from Benefits Center card. Wish you too have a wonderful weekend, sir. You too. Thank you. Thank you, sir. Bye-bye. Mm-hmm.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Aaron Hicks? Who one is this? Hi, this is a Benefits Center card. We're calling on behalf of BGS Staffing. This is him. Okay, Mr. Hicks, um, okay, we're processing the enrollment forms for healthcare coverage. On your enrollment form, you request some coverage, but at the same time, uh, you choose not to participate. So, the question at this moment is, do you still want the healthcare coverage through BGS Staffing or not? Oh, no, I'm sorry. No. Okay. N- now, I just need to, to confirm in order to- Sure. ... um, keep going with my job. Okay. Yeah, don't worries. Okay. Do you have any questions for me? No. Um, did... I don't know, did you guys hear anything back from any other job? Okay. Um, that must be something directed to, um, BGS Staffing HR department. We are just administrators for healthcare coverage. I'm sorry about that. Oh, no, that's it. You're fine. No worries. Oh, all right, sir. So, thank you for as well, uh, called from Benefits Center card. Wish you too have a wonderful weekend, sir. You too. Thank you. Thank you, sir. Bye-bye. Mm-hmm.