

Transcript: Sara

Marulanda-6636952491835392-4599992713658368

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. May I speak with Landon Raiburn? This is Landon. Hello, Mr. Raiburn. This is Benefits in a Card calling on behalf of Focus Workforce Management, the temporary agency. Um, no, thank you. I'm not interested. Um, okay. This is about the s- from the staffing agency. Staffing agency? Yes. Focus Workforce Management. Oh, okay. Sorry. Sorry. I'm just looking outside- It's, it's- ... at my, my hair is all messed up but- It is okay, so don't worry about it. It's okay. Um, we're calling you just to let you know that as you did a require- request coverage for employee plus a spouse, I mean, healthcare coverage, but you did not provide a spouse information as a dependent. So the question now is, do you still want the coverage for employee plus a spouse or just employee? Uh, employee and spouse, please. Okay, so in that case we're going to need your spouse information, like name, last name, Social Security number, uh, the gender and the date of birth. Name, last name is Kylie Banta. Okay. Could you spell that for me, please? K-Y-L-I-E. Okay. Last name is B-A-N-T-A. Banta. Yes. Okay. And, uh, do you know, uh, Ms. Banta's Social Security number? Yes. Okay. I'm ready. 518-63-7020. Okay. And, uh, her, the date of birth and the, um, the gender? November 23rd, 2001. Gender, female. All righty, sir. Thank you very much. We already add the information, uh, to the file. Do you have any questions for us? No. Thank you. All righty, sir. So thank you for calling, I mean, for accepting our call from Benefits in a Card. Wish you too have a wonderful day, sir. You as well. Thank you. Bye-bye. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Good morning. May I speak with Landon Raiburn? This is Landon. Hello, Mr. Raiburn. This is Benefits in a Card calling on behalf of Focus Workforce Management, the temporary agency. Um, no, thank you. I'm not interested. Um, okay. This is about the s- from the staffing agency. Staffing agency? Yes. Focus Workforce Management. Oh, okay. Sorry. Sorry. I'm just looking outside- It's, it's- ... at my, my hair is all messed up but- It is okay, so don't worry about it. It's okay. Um, we're calling you just to let you know that as you did a require- request coverage for employee plus a spouse, I mean, healthcare coverage, but you did not provide a spouse information as a dependent. So the question now is, do you still want the coverage for employee plus a spouse or just employee? Uh, employee and spouse, please. Okay, so in that case we're going to need your spouse information, like name, last name, Social Security number, uh, the gender and the date of birth. Name, last name is Kylie Banta. Okay. Could you spell that for me, please? K-Y-L-I-E. Okay. Last name is B-A-N-T-A. Banta. Yes. Okay.

And, uh, do you know, uh, Ms. Banta's Social Security number? Yes. Okay. I'm ready. 518-63-7020. Okay. And, uh, her, the date of birth and the, um, the gender? November 23rd, 2001. Gender, female. All righty, sir. Thank you very much. We already add the information, uh, to the file. Do you have any questions for us? No. Thank you. All righty, sir. So thank you for calling, I mean, for accepting our call from Benefits in a Card. Wish you too have a wonderful day, sir. You as well. Thank you. Bye-bye. Bye.