

Transcript: Sara

Marulanda-6627096516837376-4951021097271296

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hi. May I speak with Dre Sykes? This is him now speaking. Hello, Mr. Sykes. This is Benefits in a Card calling on behalf of Hospitality and Staffing Solutions, temporary agency. Yes, how you doing? Doing okay, sir. How are you today? I'm fine. Okay, uh, um, Mr. Sykes, we are processing the enrollment forms for healthcare coverage. You request to be enrolled in a couple of plans, but at the same time, you choose not to participate. So, we're just trying to verify if you want to be enrolled or not. - Yeah, I- I did- yeah, I, I, I noticed that, and I was wanna try to, uh, correct that. Okay. So, what you would like to do? I always wanna, uh, do dental and vision. And vision, dental and vision for employee only, is that correct? For me, for me and my fiancé. Okay, give me just a minute, please. Okay, for your fiancé to be enrolled, you will need to sign up an affidavit. So, what I'm gonna do is I'm gonna send you the email with the affidavit information. Mm-hmm. Please sign that up, um, in front of the notary and send it back. Uh, once you send it back, then we can go ahead and enroll your girlfriend, okay? Okay, and another thing, um... Yes, sir. Let's say I got like private insurance. Okay. But let's say that I wanna... I don't want insurance with y'all. I just want dental and vision. But is it all right? You don't need to have it. Yeah. Is it all right for my fiancé to get dental, vision in the health insurance? No, sir. The insurance is through you. You are the principal of the account. So, whatever, um... Okay, let me check that for you. Give me just a minute. I'm just wondering it. Okay. Okay, you won't have to be on any, uh, plan then and she will have to be on. Like, if she want medical, you have to be on medical as well. Oh, okay. Okay. But if you want medical just for yourself, you don't have to put medical. Okay. All right, I got it. Yeah. Okay. So, let me send you the ID. Mm-hmm. Let me just s- I mean, I'm gonna send you the email. Okay. Give me just a minute, please. I'm so sorry. Um, my, my page just w- closed, so I'm just waiting for it to open again. Okay. No problem. Okay. Okay, sir. So, you're gonna receive an email from Info at Benefits in a Card. Give me a minute, please. Let me see. Okay, you're gonna need to fill out the affidavit. Let me see. Maybe it probably went to my spam. Yes, give me just a minute. I'm just processing it. Okay. I will let you know whenever it's ready, okay? Oh, okay. Thank you, sir. Your email is your last name, then your first na- uh, first name at yahoo.com. Is that correct? Correct. Okay, I just sent it. Can you check your email and see if you have received it? Okay. Yes, I received it. Okay, perfect. So, once we receive that document back, uh, we will be able to enroll your girlfriend. Okay. And it's gonna be for, um, vision and dental as well, okay? So, I just gotta print this out? Okay, give me a minute while I go back to the email. Hold on, please. Yes, you will need to print that out, uh, fill out the, the information they're asking you there. And, um, just- Now, I can get it- ... sign that in front of a notary and send it back. You know I can send it back through this email address right here? Yes, sir. Okay. All right, thank you. You're more than welcome. Anything else that I can help you today,

sir? No, that's it. All right. So, have a wonderful day and thank you for answering our call from Benefits in a Card. Thank you. You're welcome. Bye-bye. And have a nice day as well too. Bye. Thank you. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes.

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Bye. Thank you. Bye.