

Transcript: Sara

Marulanda-6551821242286080-5691345616715776

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The card gets to your one- Card, my name is Sarah. May I have your name, please? I'm calling about a health card. My name Derrick Jameson. And go online- Hello, Mr. Jameson. How may I help you? And they're gonna check your credit. Okay. I got a text about some, some new job that I'm supposed to have from Surge- Oh, you on- ... that I'm un- Okay. ... that I'm unaware of. You're on Surge. You're on Surge. Okay. Let me check your file too. Let me find your file. Um, may I have the last four digits of your Social Security, Security Number, please? 6804. Thank you very much. Mr. Derrick Jameson. And just for security purposes, sir, can you please verify your address and date of birth? 2328 Bethany Drive, Southaven, Mississippi 38672. And the day of my birth is September 6th, 1976. And is your email DeleneD2@ayor.com? Yes, ma'am. Phone number is 548-4595? Yes, ma'am. Thank you very much, Mr. Jameson. I think the text message they sent you was, uh, to let you know that, um, you will be auto enrolled. If you don't want to be auto enrolled on healthcare coverage, you need to decline, let me know, and decline it. Or if you want to enroll, you can go ahead and enroll. But this is not related to any open position. Uh, if you have questions about any opening, it has to be directed through Surge Staffing. We are benefits in a card, the healthcare administrators for Surge Staffing. Okay. So this was, the text was for? This text is to let you know that if you want to be enrolled on healthcare benefits, we can help you with that. If you don't want to be enrolled, you need to let me know, because other way they're gonna auto enroll you in 30 days. No, I got, I got insurance already, but thank you. So you want to decline? Sure, sir. Let me do that for you. Yeah. Okay. I already declined it. You're not gonna see any deductions from our end for healthcare coverage. Okay? Okay. Thank you. You're more than welcome. Anything else that I can help you with? Y'all got any jobs available? Uh, it has to be directed to co, uh, to Surge. We're not Surge. I don't know if they will have- Okay. ... any openings. I'm sorry about that. Okay. Thank you. Thank you. Have a great day, sir. You're welcome. Oh, thank you. Bye-bye. Thank you. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. The card gets to your one- Card, my name is Sarah. May I have your name, please? I'm calling about a health card. My name Derrick Jameson. And go online- Hello, Mr. Jameson. How may I help you? And they're gonna check your credit. Okay. I got a text about some, some new job that I'm supposed to have from Surge- Oh, you on- ... that I'm un- Okay. ... that I'm unaware of. You're on Surge. You're on Surge. Okay. Let me check your file too. Let me find your file.

Um, may I have the last four digits of your Social Security, Security Number, please? 6804. Thank you very much. Mr. Derrick Jameson. And just for security purposes, sir, can you please verify your address and date of birth? 2328 Bethany Drive, Southaven, Mississippi 38672. And the day of my birth is September 6th, 1976. And is your email DeleneD2@ayor.com? Yes, ma'am. Phone number is 548-4595? Yes, ma'am. Thank you very much, Mr. Jameson. I think the text message they sent you was, uh, to let you know that, um, you will be auto enrolled. If you don't want to be auto enrolled on healthcare coverage, you need to decline, let me know, and decline it. Or if you want to enroll, you can go ahead and enroll. But this is not related to any open position. Uh, if you have questions about any opening, it has to be directed through Surge Staffing. We are benefits in a card, the healthcare administrators for Surge Staffing. Okay. So this was, the text was for? This text is to let you know that if you want to be enrolled on healthcare benefits, we can help you with that. If you don't want to be enrolled, you need to let me know, because other way they're gonna auto enroll you in 30 days. No, I got, I got insurance already, but thank you. So you want to decline? Sure, sir. Let me do that for you. Yeah. Okay. I already declined it. You're not gonna see any deductions from our end for healthcare coverage. Okay? Okay. Thank you. You're more than welcome. Anything else that I can help you with? Y'all got any jobs available? Uh, it has to be directed to co, uh, to Surge. We're not Surge. I don't know if they will have- Okay. ... any openings. I'm sorry about that. Okay. Thank you. Thank you. Have a great day, sir. You're welcome. Oh, thank you. Bye-bye. Thank you. Bye.