

Transcript: Sara

Marulanda-6531112131543040-5664844373475328

Full Transcript

Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Nicole Bell. Hello, ma'am. How may I help you? I'm calling to opt out of the insurance. Okay. May I have the name of the agency that you are working with and the last four of your Social? Integrity. Integrity Trade Services, okay. And then what else you need? The last four of your Social. 4057. Give me just a minute, please. Okay. Ms. Bell. Yes. And just for security purposes, can you please verify your address and date of birth? 14439 South Saginaw Avenue in Burnham, Illinois, 60633, 2/5/1975. And is your email nicolebellcoj@gmail.com? Yes. The number is 773-567-3492? Yes. Okay, ma'am. So I already opted you out, and I did decline your re-enrollment. Other than that, is there anything else that I can help you with? So that opted me out of, what, the medical insurance- Yeah. ... or the medical and the life insurance? The medical. Life insurance, uh, you will need to enroll in life insurance if you want- Oh, okay. ... to have life coverage. Okay. Okay. All right. Well, thank you so much. All right. You're more than welcome. Have a wonderful night, and thank you for calling Benefits in a Cart. You are welcome. Thank you. Bye-bye. Mm-hmm. Bye-bye, ma'am.

Conversation Format

Speaker None: Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Nicole Bell. Hello, ma'am. How may I help you? I'm calling to opt out of the insurance. Okay. May I have the name of the agency that you are working with and the last four of your Social? Integrity. Integrity Trade Services, okay. And then what else you need? The last four of your Social. 4057. Give me just a minute, please. Okay. Ms. Bell. Yes. And just for security purposes, can you please verify your address and date of birth? 14439 South Saginaw Avenue in Burnham, Illinois, 60633, 2/5/1975. And is your email nicolebellcoj@gmail.com? Yes. The number is 773-567-3492? Yes. Okay, ma'am. So I already opted you out, and I did decline your re-enrollment. Other than that, is there anything else that I can help you with? So that opted me out of, what, the medical insurance- Yeah. ... or the medical and the life insurance? The medical. Life insurance, uh, you will need to enroll in life insurance if you want- Oh, okay. ... to have life coverage. Okay. Okay. All right. Well, thank you so much. All right. You're more than welcome. Have a wonderful night, and thank you for calling Benefits in a Cart. You are welcome. Thank you. Bye-bye. Mm-hmm. Bye-bye, ma'am.