

Transcript: Sara

Marulanda-6502967272980480-6111376045686784

Full Transcript

Hi. You've reached the desk of Joan Cerolia at Catholic Health Services. I'm either away from my desk or on another line. Please leave your name and phone number and I will get back to you as soon as I can. Thank you. Hello, Joan. This is Sarah calling from Benefits in a Card on behalf of Colleen Lynn. Um, you did called us on the 14th I think so, um, she was requesting about, em, information about a claim that was not processed. Well, just to let you know the claim was processed on the April the 10th and if you have any questions, you can contact directly to APL at 800-256-8606 or if you have any question about this message please leave me call at 800-497-4856. Once again, Sarah from Benefits in a Card calling on behalf of Colleen Lynn. Thank you. Have a great day. Mm, bye.

Conversation Format

Speaker None: Hi. You've reached the desk of Joan Cerolia at Catholic Health Services. I'm either away from my desk or on another line. Please leave your name and phone number and I will get back to you as soon as I can. Thank you. Hello, Joan. This is Sarah calling from Benefits in a Card on behalf of Colleen Lynn. Um, you did called us on the 14th I think so, um, she was requesting about, em, information about a claim that was not processed. Well, just to let you know the claim was processed on the April the 10th and if you have any questions, you can contact directly to APL at 800-256-8606 or if you have any question about this message please leave me call at 800-497-4856. Once again, Sarah from Benefits in a Card calling on behalf of Colleen Lynn. Thank you. Have a great day. Mm, bye.