

Transcript: Sara

Marulanda-6498099856326656-6583726740258816

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Crystal Morgan? Who's calling? This is Benefits in a Card calling on behalf of Focus Workforce Management. Are you Ms. Morgan? I'm not. I can take a message. Okay. Can you please tell her to, um, please give us a call back? This is related to her healthcare coverage. Okay. Uh, can I leave a phone number with you? You can. Okay. It is 800-497-4856. Okay. And who am I speaking with? Leah. Leah? Hello? Uh-huh. Leah. Okay, Miss Leah. I really appreciate your help. Thank you very much. You're welcome.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Crystal Morgan? Who's calling? This is Benefits in a Card calling on behalf of Focus Workforce Management. Are you Ms. Morgan? I'm not. I can take a message. Okay. Can you please tell her to, um, please give us a call back? This is related to her healthcare coverage. Okay. Uh, can I leave a phone number with you? You can. Okay. It is 800-497-4856. Okay. And who am I speaking with? Leah. Leah? Hello? Uh-huh. Leah. Okay, Miss Leah. I really appreciate your help. Thank you very much. You're welcome.