

Transcript: Sara

Marulanda-6472380832595968-6252598397026304

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jerome Isom? Yes. Who is this? Hello, Mr. Isom. This is Benefits in a Card calling on behalf of Source Staffing. Oh, okay. Hi, sir. Um, we're processing the enrollment forms for healthcare coverage and you request coverage for employee plus child, but we don't have the child information. So the question is, do you still want coverage for yourself and a child or just yourself? Uh, what coverage are you, are you talking about? The medical. Um, you request, uh, prescription coverage and the Free Rx, group accident, dental- Um. ... term life. Yeah. Um, for the medical, you can just... You can do me. Just me. Just yourself? Okay. Yes, ma'am. So, so, uh, what I'm going to do is, uh, all the plans that, uh, was supposed to be employee plus child, I'm going to put them employee only. Okay? Okay. All righty, sir. Do you have any questions for me? No, that's it. All righty, sir. So thank you for answer our call from Benefits in a Card. Wish you do have a wonderful day, sir. You too. Thank you. Hmm, bye-bye. Bye-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jerome Isom? Yes. Who is this? Hello, Mr. Isom. This is Benefits in a Card calling on behalf of Source Staffing. Oh, okay. Hi, sir. Um, we're processing the enrollment forms for healthcare coverage and you request coverage for employee plus child, but we don't have the child information. So the question is, do you still want coverage for yourself and a child or just yourself? Uh, what coverage are you, are you talking about? The medical. Um, you request, uh, prescription coverage and the Free Rx, group accident, dental- Um. ... term life. Yeah. Um, for the medical, you can just... You can do me. Just me. Just yourself? Okay. Yes, ma'am. So, so, uh, what I'm going to do is, uh, all the plans that, uh, was supposed to be employee plus child, I'm going to put them employee only. Okay? Okay. All righty, sir. Do you have any questions for me? No, that's it. All righty, sir. So thank you for answer our call from Benefits in a Card. Wish you do have a wonderful day, sir. You too. Thank you. Hmm, bye-bye. Bye-bye.