

Transcript: Sara

Marulanda-6465531354759168-5134231213654016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center card. My name is Sarah. May I have your name, please? My name's Jamie Newkirk. Hello, ma'am. How may I help you? Um, I was told to call you guys before I lost my benefits. Okay. May I have the name of the agency that you are working with and the last four of your social? Uh, it's, uh, Walgreens Distribution Center. N- no, but, um, Walgreens is the place where you got your assignment. The, the agency, the staff name. I went through Walgreens, the walk-in interview. Okay. Hold on. No, ma'am. I'm sorry. We don't work with Walgreens. Oh, okay. Then this must be for something else. Ma'am? All right. This must be for something else. Uh, thank you for your time. Bye. Okay, ma'am.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center card. My name is Sarah. May I have your name, please? My name's Jamie Newkirk. Hello, ma'am. How may I help you? Um, I was told to call you guys before I lost my benefits. Okay. May I have the name of the agency that you are working with and the last four of your social? Uh, it's, uh, Walgreens Distribution Center. N- no, but, um, Walgreens is the place where you got your assignment. The, the agency, the staff name. I went through Walgreens, the walk-in interview. Okay. Hold on. No, ma'am. I'm sorry. We don't work with Walgreens. Oh, okay. Then this must be for something else. Ma'am? All right. This must be for something else. Uh, thank you for your time. Bye. Okay, ma'am.