

Transcript: Sara

Marulanda-6442955159289856-4857232027205632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Steve Young? Uh, who is, who is this? This is ... on behalf of Hamilton Riker Group. Uh, this is it. Hello, Mr. Young. Um, we're processing enrollment forms for healthcare coverage. You request coverage for yourself and any children, but we don't have the children information. Um, so there's two things. One, if you want enrollment for yourself and the children, we're going to need the name, last name, date of birth, and Social Security number of the children- You can, you can take the child out. Okay, so you want the coverage for yourself only? Uh-huh. Okay. Now, based on that information, uh, the last hire date we have on the system is from July 21, 2017. So I'm going to send this for eligibility review. Once they update the, the hire date on the system, if you are eligible, you will be enrolled. If you're not, you will not and I will be communicating with you again. Okay? Yeah, well, I went up there a couple days ago to, uh, to do an application. So they're supposed to be giving me a, supposed to be giving me a job from Hamilton Riker, like within the next couple of days. Oh... Okay, that's good to know. Well, anyway, the, the enrollment is pending the eligibility, so, uh, that's something that I don't do. Uh, that has to be from the main office in a Hamilton Riker. So if you're eligible, I will enroll you, then I will contact you to let you know. Either way, when you are eligible or not, I will be contacting you. Okay, Mr. Young? Okay, that's perfect. All righty, sir. Do you have any questions for us? Uh, no thanks. All righty, sir. So thank you for as with our call from Benefits in a Cart. Have a wonderful day.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Steve Young? Uh, who is, who is this? This is ... on behalf of Hamilton Riker Group. Uh, this is it. Hello, Mr. Young. Um, we're processing enrollment forms for healthcare coverage. You request coverage for yourself and any children, but we don't have the children information. Um, so there's two things. One, if you want enrollment for yourself and the children, we're going to need the name, last name, date of birth, and Social Security number of the children- You can, you can take the child out. Okay, so you want the coverage for yourself only? Uh-huh. Okay. Now, based on that information, uh, the last hire date we have on the system is from July 21, 2017. So I'm going to send this for eligibility review. Once they update the, the hire date on the system, if you are eligible, you will be enrolled. If you're not, you will not and I will be communicating with you again. Okay? Yeah, well, I went up there a couple days ago to, uh, to do an application. So they're supposed to be giving me a, supposed to be giving me a job from Hamilton Riker, like within the next couple of days. Oh...

Okay, that's good to know. Well, anyway, the, the enrollment is pending the eligibility, so, uh, that's something that I don't do. Uh, that has to be from the main office in a Hamilton Riker. So if you're eligible, I will enroll you, then I will contact you to let you know. Either way, when you are eligible or not, I will be contacting you. Okay, Mr. Young? Okay, that's perfect. All righty, sir. Do you have any questions for us? Uh, no thanks. All righty, sir. So thank you for as with our call from Benefits in a Cart. Have a wonderful day.