

Transcript: Sara

Marulanda-6402975305220096-5783383826415616

Full Transcript

Your call may be- Hello. ... monitored or recorded for quality assurance purposes. Hello, may I speak with Laura Olson? This is she. Hello, Ms. Olson. This is Benefits in a Cart calling on behalf of Creative Circle. Hi, there. Okay. Ms. Olson, um, okay, uh, the eligibility review came back negative, so you're not eligible to enroll at this time on benefits. Um, I'm still wondering why you received that letter. Uh, if you want, maybe you can contact Creative Circle and ask them what benefits are they talking about or if they have any other provider for benefits or administrator. But with us it sounds like, um, uh, you're still under... I mean, that you are not considered a new- a rehire. Okay. So- Okay. Yeah, I'm, I'm sorry about that. That's okay. Thanks for looking into it. Okay, Ms. Olson. Uh, thank you for answer with our call from Benefits in a Cart. Have a wonderful day, ma'am. You too. Bye. Thank you. Bye-bye.

Conversation Format

Speaker None: Your call may be- Hello. ... monitored or recorded for quality assurance purposes. Hello, may I speak with Laura Olson? This is she. Hello, Ms. Olson. This is Benefits in a Cart calling on behalf of Creative Circle. Hi, there. Okay. Ms. Olson, um, okay, uh, the eligibility review came back negative, so you're not eligible to enroll at this time on benefits. Um, I'm still wondering why you received that letter. Uh, if you want, maybe you can contact Creative Circle and ask them what benefits are they talking about or if they have any other provider for benefits or administrator. But with us it sounds like, um, uh, you're still under... I mean, that you are not considered a new- a rehire. Okay. So- Okay. Yeah, I'm, I'm sorry about that. That's okay. Thanks for looking into it. Okay, Ms. Olson. Uh, thank you for answer with our call from Benefits in a Cart. Have a wonderful day, ma'am. You too. Bye. Thank you. Bye-bye.