

## **Transcript: Sara**

**Marulanda-6402841358319616-6433156411899904**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Anna Hamilton? Yeah, this she. Who is this? Hi, Ms. Hamilton. This is Benefits in a Cart calling on behalf of On Track Staffing. Mm-hmm. Uh, ma'am, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family but we don't have the spouse information, just children's information. So the question is, do you still want coverage for employee plus family or just employee plus children? Employee plus children. Employee plus children. Okay. I will change that here on the system. Do you have any questions for us, ma'am? No, ma'am. All righty. So thank you for answer our call for Benefits in a Cart. Have a wonderful day, ma'am. You too. Thank you. Bye-bye. Bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Anna Hamilton? Yeah, this she. Who is this? Hi, Ms. Hamilton. This is Benefits in a Cart calling on behalf of On Track Staffing. Mm-hmm. Uh, ma'am, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family but we don't have the spouse information, just children's information. So the question is, do you still want coverage for employee plus family or just employee plus children? Employee plus children. Employee plus children. Okay. I will change that here on the system. Do you have any questions for us, ma'am? No, ma'am. All righty. So thank you for answer our call for Benefits in a Cart. Have a wonderful day, ma'am. You too. Thank you. Bye-bye. Bye.